What is the AA Helpline?

The Sara-Mana Intergroup is responsible for the 24/7 operation of the AA Helpline, a service that allows a person / alcoholic to call and be put in touch with a member of Alcoholics Anonymous.

There are two basic calls that come into the Helpline:

- <u>A person in need of help with their drinking</u>. When we receive this call, we refer to the 12-Step list to have an AA member call the person back.
- <u>A person in need of meeting information</u>. When we receive this call, we refer to the Where & When, Meeting Chair, and other resources available to assist the caller.

How Can I Help?

If you are interested in receiving calls from our AA Helpline or if you have additional questions, please contact the Helpline Chair, Dustin, at (941) 773-9739. If you receive his voicemail, please leave your name and number. Once you are added to the Helpline, you will be provided with the resources necessary to assist the caller.

I AM RESPONSIBLE

What is the AA 12 Step Call List?

The AA 12-Step Call List is a list of AA members who are willing to respond to the person who has called our local AA Helpline for help — day or night. You will receive the name and phone number of the person who needs help in our area. Men are assigned to men and women to women. If you are going out to see the caller, always bring someone with you. You would be responsible for calling the person back. We believe it is very important to give back what was so freely given to us. By doing so, we are fulfilling the 12th step of our program while ensuring that the hand of AA really is there for the suffering alcoholic.

How Can I Help?

It's suggested that you have at least one year of sobriety and reread Chapter Seven, "Working with Others" in the Big Book for helpful instructions. If you are interested in being on the AA 12-Step call list, you can contact Chris at our Central Office at (941) 351-3818.

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