

Sara-Mana Intergroup

Minutes

- Call meeting to order - Dante opened with a moment of silence following the Serenity Prayer.
- Twelve Traditions read, and concept 4
- Quorum review 19 IGR's
- Welcome & intro 3 new IGR's
 - Brent C.- Fresh Start group
 - Bill - The Steps We Take (St. Armands)
 - Bob - Mens Beginners Group

Reports:

- Dante announces ICOAA Intergroup/Central Office conference in San Antonio this year. Nov. 5 - 8 this year. Scholarship available. Discussion of contribution to IG/CO Area 15 committee - propose \$100 each quarterly, please take back to groups. On for new business next meeting.

- Co Chair Report - Megan

April 2026 Co-Chair Report-Greetings Intergroup!

I attended two District 4 ,General Service Business Meetings and gave the Intergroup reports. At the April 18, General Service Business Meeting, The Technology Committee presented followed by a lively discussion. The presentation was comparing EMail-Good,Better, Best (Plus Free Option). The body discussed applying for 501c nonprofit status, upon qualifying the Free Option would ensue. The Seventh Tradition came up. Would this option be accepting outside help? The discussion was tabled...

I attended the Finance Committee Meeting. That's the very, brief ,report.

In service,

Megan HJ&F

- Secretary- Taylor - Nothing to report

Asks body for approval to last months minutes, and passed

Need to set up Secretary email

- Treasurer's Report - Frank

Prudent reserve \$6000 , bank account balance as of March 31st \$10506 , and Gratitude seed money \$3900

Leaves excess of \$573 so far for the year

- Pass the basket (7th Tradition)
- Finance Committee Report -Greg reports we have been under budget disregard note of spending \$300 as we received a check from the group, and after all we are In good shape. Donations could be down since we announced we had a surplus at the end of the last calendar year.
- Helpline Report - Mark H. Helpline Committee Report April 19, 2026 Hi everyone. My name is Mark H and I am the Helpline Chair. Our committee did not meet this past month. I have been focusing on ensuring the shifts are staffed; the calls are answered and finding the next Helpline Chair. I am happy to report that Bryan F from the OMD Group will be standing for Chair in May and I will be working with him through June 1 to help him transition into the role. Bryan has been an active member of the committee and coordinated the OMD group covering a shift on the Helpline. For the moment, we have all shifts covered. About a year ago, we had a problem where some people calling the Helpline would hear an error message and be disconnected instead of reaching a volunteer. When they called back, they usually got through. Obviously, this is not something we want to happen. Our phone provider, Volli, explained that the system could only handle one caller at a time. They recommended adding a second line so two people could call at once. This was approved by Intergroup a year ago, at a cost of \$18.99 per month, bringing the total monthly cost to \$37.98. However, we were never charged for the additional line. In March, I tested the system and received the same error message again. I contacted Volli because we believed that paying for the second line would prevent this. Volli explained that while we do have two lines, if a third person calls at the same time, that caller will still get an error message and be disconnected. In 2026, this error has happened four times. Volli then suggested an “overflow” option. This would allow more than two callers at the same time. We would only pay for it if it were used, at a cost of one cent per minute. With this change, the regular monthly cost would be \$35.98. Remember, this is total cost we approved a year ago for the Helpline if more than two callers connect at the same time, we would pay \$0.01 per minute for those extra calls. For example, if this happened four times in a month and totaled 20 minutes, the extra cost would be just 20 cents. There are some caveats, since we only have one volunteer on the shift at a time, any additional caller will go to voicemail. But at least they can leave a message which is returned by the Chair or a volunteer, rather than receiving an error and a fast hang up. I recommend that we proceed with the proposed solution. It allows us to ensure that callers will at least reach a voicemail instead of being hung up on. It brings us up to cost that we expected to pay over a year ago. The Helpline is well within budget and can handle the increase. Motion (if needed) We add an overflow option to prevent callers from receiving error messages during busy times. The monthly cost would be \$35.98, with an additional charge of one cent per minute only when more than two callers are connected at the same time. This ensures callers can reach a volunteer or voicemail without interruption while keeping costs minimal and predictable. For any questions about the Helpline or volunteer opportunities, please contact me at **Helpline@asrq.org**
- Newsletter Report - Calvin
The new newsletters are here.

- Where and When Report - Chris no report no change
- Central Office Report - Sharon - The FunDrive has been extended through May, current funds raised \$21,650 of \$30,000. Chris M. Will be looking at the hard drive, there is a glitch. May31 picnic there are flyers.
- General Service Report - Leslie May 16th Saturday is the Delegates Post General Service Conference report at the Grace Life Church 1201 Beneva - NO FOOD. Snacks welcome. Instead of meeting at the Central Office. 1 - 4pm

New business - Frank had brought up about Alcothons.

Some discussion the 2 held in Bradenton. Frank had mentioned that traditionally in other areas Intergroup headed Alcathons - a way to get groups involved.

Suggested to print in the news letter.

Suggested to get an Adhoc committee

Suggested maybe at the Gratitude Club SRQ.

Darcy, Miller possible recruits

Next meeting May 19th

Close meeting with Declaration of Unity followed by Responsibility Statement